

## General Rules & Guidelines for Ground Booking at MAMS Sports Academy

- 1) The booking period will be from 9.00 AM to 04.00 PM for the Morning-Afternoon slot for the summers and 9.30 AM to 4.30 PM for the Winters & 6.00 PM to 9.00 PM (Under Flood Lights) for the Evening slot. If any Team wants to book the Ground for any event it would be subject to availability.
- 2) All bookings must be made through the designated booking system or by contacting the facility management office.
- 3) Bookings are subject to availability and are allocated on a first-come, first-served basis.
- 4) Advance booking is encouraged to secure preferred time slots.
- 5) A 50% booking fee must be paid at the time of booking to confirm the slot reservation in advance.
- 6) The full booking amount needs to be paid before the match starts. Each match will be permitted to start after the booking amount has been received in full.
- 7) No query will be entertained regarding adjustment or refund of any amount whatsoever based on individual perception of the ground facility, lighting arrangement, food quality, and so on.
- 8) Payment methods may include online payment (only on MAMS QR CODE), bank transfer, or cash payment at the facility office upon prior confirmation.
- 9) Advance paid towards Booking fees is non-refundable. In case of cancellation of booking, the refund shall not be admissible.
- 10) The duration of each booking session is fixed and includes setup and pack-up time.
- 11) Additional time may be booked subject to availability and payment of extra fees.
- 12) Rescheduling requests are accommodated based on availability and must be made at least 4 days in advance.
- 13) All users must adhere to the facility's code of conduct, which prohibits behaviour that may endanger others, damage property, or disrupt the peace and tranquillity of the region. Respectful behaviour towards facility staff, other users, and neighbouring areas is mandatory.
- 14) Users are responsible for bringing and safekeeping their cricket equipment, including bats, balls, stumps, and protective gear.

- 5) Any facility-specific equipment or amenities must be used with care and returned to their designated storage areas after use. Breakage/damage/vandalism or defacing school property in any form will attract a minimum penalty of Rs 1,000/- and will be further evaluated based on the extent of damage.
- 16) Protective equipment, such as helmets, guards, and padding, must be worn as appropriate during cricket activities.
- 17) Users must respect the surrounding environment and take measures to minimize their impact, such as disposing of waste properly and avoiding damage to vegetation.
- 18) Access to the facility is restricted to authorised individuals with valid booking confirmations.
- 19) Users are responsible for ensuring the security of their belongings and valuables during their visit to the facility. The Management will not be responsible for any loss.
- 20) Non-compliance with these rules and regulations may result in the cancellation of bookings, suspension of facility access privileges, or other penalties as determined by the facility management.
- 21) In case any foreign national is in the team or enters the Sports Complex, then this information must be communicated to the MAMS organising team. A photocopy of his/her passport and a valid visa or letter from the Embassy must be submitted.
- 22) Vehicles will be parked in the parking area only. Security of vehicles & equipment will be that of the owners
- 23) No hoarding shall be fixed on the grounds without permission of the authority.
- 24) No compensation whatsoever will be made by refund of money in the event of failure of power supply, bad weather, rain, or for any other reason beyond the control of the Management. In such cases, adjustments can be made for future play but that depends upon the availability of ground.
- 25) The facility management will arrange Regular drinking water for the participants/ visitors.
- 26) The Complex will not be able to help in case of a mishap taking place within the Complex. Only basic first-aid facilities are available.
- 27) The photography / Use of Crane Camera/ drone camera/video recording / T.V. Telecast/broadcasting on Radio / Print Media will be considered separately and should take permission for the allowance.

- 28) The facility booked will not be sublet. Private Coaching is not permitted, this would lead to the cancellation of the booking.
- 29) No eatable can be served in the main arena (Field of play & the seating area). Cooking/warming of food is not allowed within the playing area.
- 30) The schedule/fixture of events will be strictly enforced
- 31) The Management reserves the right to cancel the use of the facility without any notice.
- 32) Smoking, drinking, and consumption of any form of narcotics substance are strictly prohibited within the built-up Facility premises
- 33) These rules and regulations may be amended or updated periodically by the facility management. Users will be notified of any changes in advance.
- 34) Any disputes arising from the interpretation or implementation of these rules and regulations will be resolved through dialogue and mediation facilitated by the facility management.